

Center for People in Need **RESOURCE HANDBOOK** For Free or Low Cost Miscellaneous Services

Updated January 2009



Center for People in Need

3901 North 27th Street Unit 1- Lincoln, NE 68521
www.centerforpeopleinneed.org
476-4357



Need help? Don't know where to start?

To find help with housing, health care, food pantries, childcare, drug or alcohol abuse counseling, mental health issues, aging concerns, and many other human services. Dial 2-1-1 or go to www.ne211.org.

Dial 2-1-1. Trained personnel will answer your call
(all languages)



The mission of the Center for People in Need is to enhance opportunities for families and youth as they address socio-economic barriers limiting their paths to success.

3901 North 27th Street Unit 1

Lincoln, NE 68521

402-476-HELP (4357)

Fax: 402-476-4358

Website

www.Centerforpeopleinneed.org

Beatty Brasch
Executive Director

Deb Daily
Director of Operations

The Center for People in Need is a 501 (c) 3 organization and all contributions are tax deductible.

Emergency Numbers

Adult Abuse—NE Health and Human Services	800-652-1999
TDD	471-9570
Animal Abuse –Break the Link	441-0212
Child Abuse and Adult/Elder Abuse Reporting Hotline	800-652-1999
Drug/Alcohol Crisis Line	475-5683
Fire/Medical Emergency	911
HIV/AIDS NE Hotline	800-782-2437
Poison Center Children’s Hospital	800-222-1222
Police-Emergency	911
Police-Non-Emergency	441-7204
TDD/TTY	441-7802
Voices of Hope Crisis Center	475-7273
Suicide/Mental Health Lancaster County Mental Health	441-7940
Youth/Family Crisis Cedars Youth Services V/TDD	437-8888

Transportation

Ride for \$7.50 Pass Locations



If you are low-income, you can now purchase a StarTran monthly bus pass for only \$5 (\$10 for HandiVan)

Proof of income and date of birth are required

Lincoln Action Program - 210 'O' St. M-T-Th Hours:3-7 W-3-5	471-4515
People's City Mission - 110 'O' St. M-T-W-Th-F Hours: 10-3	475-1303
Good Neighbor Center - 2617 'Y' St M-T-W-Th-F Hours 10-4	477-4173
Center for People in Need 3901 N 27th	476-4357
Community Mental Health Center - 2200 St Mary's Ave. M-T-W-Th-F Hours 8:30-4:30	441-6600
C. Yoakum Family Resource Center - 4621 NW 48th M-T-W-Th-F Hours 8-12 1-5	434-2621
Southeast Community College - 8800 O Street M-T-W-Th-F Hours 10-2	437-2564
Downtown Senior Center - 1005 'O' Street M-T-W-Th-F Hours 9-1	441-7506
Star Tran Office - 710 'J' Street M-T-W-Th-F Hours 8-4:30	441-7187
Northeast YMCA - 2601 N 70th Street M-T-W-Th-F Hours 8-5	434-9268
El Centro de Las Americas - 26th & N Street W-Th-F Hours 1-4	474-3950
F Street Community Center - 12th and F Streets M-T-W-Th-F Hours 7 am-9pm Sat Hours 9-5	441-7951
Indian Center - 1100 Military M-T-W-Th-F Hours 9-3	438-5231
Clyde Malone Community Center - 2032 U St. M-T-W-Th-F	474-1110
Heartland Big Brothers Big Sisters - 6201 Havelock Ave M-T-W-Th Hours 9-5 Friday Hours 9-12	471-8515

Emergency Housing

Friendship Home 437-9302

Emergency shelter for battered women and their children

People's City Mission 475-1303

Overnight shelter, 3 meals a day. Men's shelter serves single men. Family and Women's Shelter serves single women or men with children. Showers and laundry facilities also available.

Non - Emergency Housing

Lincoln Area Agency on Aging 441-7070

Listings of subsidized and retirement housing.

People's City Mission 475-1303

Curtis Center Transitional Housing

Transitional housing for homeless men.

City of Lincoln Housing Authority 434-5500

How to apply for housing:

Apply at office at 5700 R Street. No appointment necessary.

You will be required to have birth certificates for all household members born in I-94 or Permanent Resident cards for household members who are not US citizens, Naturalization documents, Social Security cards for all members of the household, income and asset information, residency information for the last five years, including names addresses and telephone numbers of all landlords, and if disabled must have Social Security disability award letter.

Assistive Technology Partnership

www.housing.ne.gov

A free online service to list and find rental housing and housing services in Nebraska. Can also be accessed by phone by calling toll free **1-877-428-8844**. When you call you will give them the location you are looking for housing in and how much you can afford to spend and they will try to match you up with housing you can afford.

Fresh Start 475-7777

Drug and alcohol free transitional living for women 19 and older without custody of their children. Call for more information

Clothing

People's City Mission Service Center

475-6888

2101 N Street

Hours are 9 am-11:30 am and 1:30-4:30 pm M-T-Th-F.

Closed Wednesday afternoons.

Requires proof of income and ID for each member of the household.
month. Clothing and furniture room is limited to once per day.

Catholic Social Services

474-1600

1313 Eldon Drive 68510

Will provide vouchers for their thrift shop on a case-by-case basis. Call one day in advance. You must have Social Security numbers and dates of birth for all family members and complete an application.

Esther's Closet

466-6736

Havelock United Methodist Church

4140 N. 60th Street

Gives away men's, women's and children's clothing **FREE** on the 3rd and last Tuesdays of each month from 5:00-6:00 pm..

Good Neighbor Community Center

477-4173

2617 Y Street 68503

Appointments needed, call first. Begin taking calls at 9:00 am. May pick up once every 2 months. First time must complete application, must have SS# for all members of household, and proof of income each time. Everyone must have a client card.

Lincoln Berean Church

483-6512

70th & Hwy 2

Free Clothing First Wednesday of every month 12-8:00 pm

Capitol City Christian Church

467-4458

Clothing Exchange and Distribution

7800 Holdrege

Free Clothing 3rd Saturday of each month 9:00am - 1:00pm

Mommy and Me

486-4158

4009 O St.

Low cost maternity and children's clothing

Clothing

YWCA Job Outfitters 434-3494 ext. 135
Free business clothing. Call for appointment.

St. Vincent de Paul Thrift Store 438-7761
1911 R Street
Very low cost clothing at Thrift Store. Open Saturdays 10-4.

The Daisy 475-7777
6433 Havelock Ave.
A thrift shop operated by women for women. Features quality women's clothing priced between \$1-\$5. Women's accessories including shoes, purses, jewelry and home décor items are also available
Open Friday and Saturday 10:00 - 2:00.

Once Upon a Child 464-4443
2711 S. 48th
Low cost name brand children's clothing

Salvation Army Thrift Store 466-5052
4690 and Leighton
Low cost clothing

Junior League Thrift Shop 421-6099
2600 N. 48th St.
Low cost clothing

Diapers

People's City Mission Service Center 475-6888
2101 N Street

Matt Talbot Kitchen and Outreach 477-4116
1911 R St.

Salvation Army 477-9276
2625 Potter

Good Neighbor Community Center 477-4173
2617 Y Street

Birthright of Nebraska 466-2609
5625 O Street #4.

Primarily for newborn babies. Baby necessities including clothes and furniture and assistance with many other needs for new babies.

Furniture

People's City Mission Service Center

475-1303

2101 N Street

Hours are 9 am-11:30 pm and 1:30-4:30 M-T-Th-F.

Closed Wednesday afternoons.

Requires proof of income and ID for each member of the household. month. Free clothing and furniture room is limited to once per day.

St. Vincent de Paul

Helpline 438-7761

1911 R St.

Low cost furniture or clothing. Thrift Store open on Saturdays 10-4

Salvation Army

477-9276

2625 Potter

Furniture and household items on case by case basis. Stop by or call.

Salvation Army Thrift Store

44th and Leighton

Low cost furniture, clothing, household goods.

General Assistance

Nebraska Department of Health and Human Services

Emergency Cash Assistance Program to Needy Families with Children

471-7000

This program provides a means to deal with financial situations that are threatening the health or well being of an eligible child and family.

Payments may be made for rent/mortgage payments, home furnishings, emergency food and non-food items, clothing and other needs. This fund is for the very low income facing an emergency situation.

Lancaster County General Assistance Fund

441-3095

2202 S. 11th Suite 150

Services for qualified residents of Lancaster County. Applicants must have been denied services from state Department of Health and Human Services. Assistance may be available for medical and drug costs, rent, burial and bus passes.

Multicultural Human Development Corporation (NAF) 434-2821

Assists migrant and seasonal farm workers to obtain year round employment in a high growth career. Based on financial need NAF may provide assistance for college tuition, on the job training, job seeking skills, classroom training with the final goal being job placement in a long term career . Emergency assistance may also be provided. Must be a U.S. citizen or legally authorized to work in the United States. Please call to see if you qualify.

Utilities Information & Assistance

The utility companies should be contacted at the earliest possible time- ideally with the first past due bill. The company will work out a realistic payment plan, and once there is a payment plan in effect, the company most likely will not interrupt service.

Aquila (GAS)

1-800-303-0752

Once the family receives a shut-off notice they must call Aquila at once. Customer Service is available 24 hours a day, 7 days a week to work out a payment plan.

Lincoln Electric System (LES)

475-4211

LES will send a disconnect notice when a bill is two months past due, and then the customer will have twelve days before the disconnect occurs. If the customer calls LES as soon as they get the notice and makes reasonable arrangements, the service will not be disconnected.

Lincoln Water System

441-7533

They send a 15 day notice that bill is past due. If the bill is not paid they leave a 1 day shut off notice at the door. You can call the number listed above to work out a payment plan to avoid shut off.

Department of Health and Human Services

471-7000

If a family is on assistance (AFDC/Food Stamps, etc), they should contact their caseworker. The caseworker will help them apply for the Low Income Energy Assistance Program. If the family is not on assistance, they should call 471-7000 and apply for energy assistance. If energy will soon be shut off, or has been disconnected, HHS will advocate with the energy company immediately and let them know a plan for payment is in progress.

Rent and Utilities Assistance

Lincoln Action Program

471-4515

Lincoln Action Program's Housing and Resource Counseling Program assists families with crisis needs such as rental deposit, past-due rent or utilities. To apply contact LAP to complete an application over the phone or set an appointment to complete the application in the office.

Catholic Social Services

474-1600

Emergency Services Program will provide help with utility bills and rent. It is recommended to contact them early in the week and as soon as possible before the shut off or eviction notice is received because their process takes time. They will call the utility company for the family. They may only help families with children.

Salvation Army

477-9276

Will only assist families in paying utility bills when all other agencies have been unsuccessful. A shut off notice must have been received by the family and the Salvation Army will only pay one half of the bill when there is already a commitment to pay the other half of the bill by the family, another agency, or a church. Applicants must bring photo ID, birth certificates and social security numbers for each household member, proof of income, written reference from HHS caseworker.

St. Vincent de Paul--HELP LINE

438-7761

Leave a message and a volunteer will return your call. They may be able to assist with either partial or complete payment of a utility bill or rent.

Churches

Families that are connected to, or are members of a church, should ask their church for assistance. Many churches have funds available to their members. Some of the larger churches will assist families that are not currently members of the congregation

Home -Buying and Mortgage Assistance

Neighbor Works® Lincoln

477-7181

2121 N. 27th St.

Homebuyer education classes, mortgage counseling and assistance, foreclosure prevention. Call for more information.

Lincoln Action Program

471-4515

Assists low-to moderate income families in securing safe and affordable housing.

Consumer Credit Counseling Service

484-7200

Education and counseling for home buying and mortgage delinquency, assistance with avoiding foreclosure. HUD approved counseling service.

Home Weatherization and Repair

Lincoln Action Program

471-4515

Free weatherization for renters or homeowners, homes, apartments or mobile homes.

Rebuilding Together

434-6313

Free home repair for low income elderly or handicapped homeowners.

Legal Information

Legal Aid of Nebraska **ACCESS LINE** **877-250-2016**

Office: 435-2161

Non-profit firm which provides free quality civil legal aid to low-income individuals. Legal Aid does not handle criminal cases.

ACLU American Civil Liberties Union **476-8091**

Private, non-profit organization that seeks to preserve constitutional rights and civil liberties. The ACLU generally becomes involved in cases where the government is involved, rather than private individuals or companies. The ACLU does not ordinarily handle criminal cases, divorce/custody cases or discrimination cases involving private individuals or companies.

Nebraska State Bar Association Volunteer Lawyers Project

475-7091

Will help low-income with family law cases if they meet criteria.

FREE brochures on basic rights are available.

Aging Service's Elderlaw Program **441-7070**

Legal information and referral services to persons 60 +.

Lincoln Commission on Human Rights **441-7624**

Receive and investigates complaints of discrimination due to race, color, sex, national origin, disabilities, religion, age, family status, marital status in housing, employment and public accommodations.

Nebraska Appleseed Center for Law **438-8853**

Provides information on the rights of welfare recipients.

Voices of Hope **476-2110**

Will assist with protection orders, legal advocacy and lawyer referrals for victims of domestic violence, sexual assault and incest.

Victim-Witness Unit—LPD **441-7181**

Information, assistance and crisis intervention to victims of crime.

Legal Information

Child Support Enforcement

479-5555

Information regarding establishing child support orders or paternity, locating parents, enforcing or modifying orders.

Equity in Nebraska/United Methodist Ministries

471-1777

Provides assistance with filing request and appeals with the UL Immigration Service including protected status for victims of domestic violence, asylum, family reunification, updating status, or appealing rulings. Low-income clients receive services at minimal cost. Call for appointment.

The Mediation Center

441-5740

Professional and impartial mediation services to assist in dispute resolution related to all areas of family, employment, consumer and community issues on a sliding fee scale.

The Civil Clinical Law Program

472-3271

Senior law students at the University of Nebraska College of Law provide free legal services in certain types of civil legal cases to low-income persons. Clinic students work under close faculty supervision.

Prisoner Re-entry

Released and Restored

806-0565

Assists ex-offenders in their efforts to leave a life of crime behind. Offers life skills classes, support groups, mentor programs, and employment resources.

Lutheran Family Services

435-2910

Assists men leaving the state penitentiary with housing, job placement & life skills as they transition to life outside prison.

Our Savior Lutheran Church

483-4126

Contact Jim Brewer, Director of Outreach Ministries

OTHER

Laundry Vouchers

The Salvation Army can provide a voucher to a local Laundromat to qualified individuals. Vouchers are \$6.00 per family member up to \$24.00

Fans

The Salvation Army can provide a 20 inch box fan to those who need one. One per household. June 1 to August 31.

Smoke Alarms

may be available at no charge at the Fire Station nearest to your home. Contact the Fire Station and they will follow up with you about receiving a free Smoke Detector for the home you are living in.

Emergency Information for Pets

Coalition for Pet Protection

434-7922

May be able to help with emergency assistance for pets.

PALS

467-9121

Spay/neuter financial assistance, advice and education about pet Ownership.

Auto Repair

Charity Auto

477-3550

6141 N 14th

This organization will repair your car based on sliding scale fee if you bring in the car parts.

Call ahead, takes cars by appointment only

NEIGHBORHOOD FOOD



Center For People In Need Neighborhood FOOD Program

3901 N 27th Street Unit 1t

Lincoln, NE 68521

476-4357



Center for People in Need Neighborhood FOOD provides food and commodities at the following sites on a weekly basis through collaboration with the Food Bank of Lincoln.

THE WEEK OF THE FOURTH TUESDAY OF EVERY MONTH IS USDA COMMODITIES AT ALL LOCATIONS.

Tuesday

1:00-2:00 pm **F Street Community Center** 1225 F Street

3:00-4:00 pm **Matt Talbot Kitchen & Outreach** 1911 R Street

5:00-6:00 pm **Center For People in Need** 3901 N. 27th Street

Thursday

1:00-2:00 pm **Malone Community Center** 2032 U Street

3:00-4:00 pm **Oak Lake Evangelical Free Church** 3300 N 1st Street

You may only receive USDA Commodities

ONCE A MONTH. Neighborhood FOOD may be received ONCE A WEEK.

For more information please call: **476-4357**

Income Guidelines

Size of Household	Current monthly Income
1	\$1560
2	\$2100
3	\$2640
4	\$3180
5	\$3720
6	\$4260



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Handbook prepared by the Center for People in Need for the Neighborhood FOOD program. Please contact or email at the number or address above to add, update or remove information.

Updated Jan. 2009 by Maegan Pitts